

QUALITY MANAGEMENT POLICY

A primary objective of MPS Building and Electrical is to maintain a leading position in the provision of services and products in a professional, safe and sustainable manner so as to meet or exceed client and customer expectations. Our team members are proud to be an integral part of our business and enjoy a safe and professional working environment with every opportunity for advancement, personal growth and involvement in decision making processes. There will be a high level of trust, respect and professionalism amongst all team members, customers and directors.

Each and every person will understand and subscribe to the business' Mission Statement and will at all times adhere to its accomplishment and vision. The owners of the Company will ensure that the welfare of the business, customers and employees are placed above their own self interests.

Our business will always strive to be innovative, honest and professional in it's service delivery and dealings with clients and be guided by its principal purpose. The services we offer will be clearly depicted, highly structural and priced in accordance with the value it will represent to the customer.

MPS Building & Electrical will achieve the business objectives through a structured continuous improvement process that ensures the quality of our services and products, enhances the workforce skills, meets the needs of the Company, maintains the quality objectives and ensures management is focused on the implementation of the quality management system.

Quality objectives are reviewed by management annually (12 monthly) with a detailed review of each, being undertaken to ensure the objectives are suitable at the time of review.

In line with our policy MPS Building & Electrical aims to ensure, as far as is reasonably practicable that we will deliver high quality service and products to customers that;

- Are technically sound and satisfy their needs
- Represent value for money and are within budget
- Comply with all legislative and statutory requirements
- Through exceptional service, meet and exceed their expectations
- Are environmentally sensitive
- Pass all inspection and testing procedures
- Promotes self satisfaction within our workforce.



Kym Elliot
Managing Director